

## Releasing Tapes to Media

Supersedes:

Effective: 06-30-97

1. The ability of EMT-Telecommunicators to quickly calm down a caller and provide pre-arrival instructions is often instrumental in saving a patient's life. Requests from the media for copies of these tapes shall be referred to the on-duty Shift Commander or Commander of Dispatch Operations.
2. A determination will be made as to whether the request will be honored at which time the established procedure for obtaining a copy of the Master logging tape shall be followed.
3. A member of the Command Staff shall listen to the tape to ensure its appropriateness for release.
4. The caller who made the 9-1-1 call shall be contacted and allowed to hear a copy of the tape.
5. A waiver will be signed by the caller (or guardian in the case of a minor) prior to making the tape available for duplication by the media.

See related SOP: "Master Logging Tape: Duplication" & "Tape Release To Media Form"