

MBT A Notification Procedure

Supersedes: 03-10-04
Effective: 02-09-09

Determine the Exact Location and Nature of the Emergency
Street Address - Mile Marker or Station - Which Line - Inbound / Out Bound
Bus or Train Yard Location - Track Number - Which Car - Best Access

Hazardous Condition in MBTA Station, Tunnel, or Right-of-Way

Train or Light Rail Accident
CNG Vehicle With Fuel Leak
Smoke / Fire - Fire Alarm Activation
CB-EMIS System Activation - Flooding
Electrical Hazard - Power Outage - Evacuation
Hazardous Material / Strange Odor
3rd Rail Incident, Including report of person in pit

**Hazardous
Condition
Present?**

NO

YES

**Notify Boston EMS
617 343-4510**

If Direct Dial Out of Service, Use Ringdown
Attempt to Determine:
Approximate Age and Sex of Patient
Chief Complaint or Incident Type
Conscious? Breathing?
Number of Patients

**Notify Boston Fire Department
617 536-1500
Backup:
617 343-2880**

When reporting a medical emergency within the City of Boston, MBTA Operations Control Center Personnel (Subway and Light Rail) should contact Boston EMS only, who will triage the information and notify appropriate first responders per established Standard Operating Procedures