

# Dispatch & Radio Procedures

## Announcing Dispatch Information on TAC-1

Supersedes: 06-30-97

Effective: 01-01-13

1. Whenever an EMS unit is dispatched to an incident via telephone, ringdown or MDT, the dispatcher shall announce the response on TAC-1.
  - 1.1. When dispatching a Boston EMS unit, the unit's call sign, location of the incident and the EMS TYPE code shall be announced.
  - 1.2. When dispatching a private EMS unit, the name of the service, the location of the incident, the EMS TYPE code and their ETA, if known, shall be announced on TAC-1.
2. When EMS units are dispatched to provide an EMS Standby with the Boston Police Entry team or other situations where it may not be appropriate to announce the exact address of the incident, the call sign of the units dispatched and EMS TYPE code only shall be announced.
3. Dispatch Operations shall announce the name of the service, the location of the incident and the EMS TYPE code whenever notified that a Private Ambulance service is in response to an incident or has an "on-site" in the City of Boston.