

BEMS Fact Sheet 2017

ISSUE	EMAIL		PHONE		FOLLOW UP
	PRIMARY (To)	SECONDARY (cc)			
CAD – PASSWORD RESET	On Duty Turret Lieutenant – 617-343-1400 (24/7)	DS Pow – pow@bostonems.org	Turret (24/7) 617-343-1400	DS Pow 617-343-1119	Primary SC
CAD – TECHNICAL ASSISTANCE (MDT)	*MDT Team - MDTTeam@bostonems.org	Primary Shift Commander (SC)	617-343-1349		Supt. O'Hare 617-343-1103
COMMUNITY OUTREACH	*BEMSCommunityInitiatives communityInitiatives@bostonems.org	DS Felicia Robinson Robinson@bostonems.org	617-343-1116		Supt. Pearsull 617-343-1104
DISCRETIONARY TIME (HOLIDAY, VACATION, COMP, PERSONAL TIME)	Primary AND Back-Up Shift Commander	On Duty Shift Commander	See Reference Grid		Primary SC
EXPOSURE-INFECTIOUS DISEASE (ID)	On Duty Turret LT ; On duty Division Supervisor; DICO	Primary Shift Commander	See Reference Grid		Dr. Dyer 617-343-1359
EMAIL INACCESSIBLE	*EMS HelpDesk – EMSHelpdesk@bostonems.org	huynh@bostonems.org gurvitch@bostonems.org	617-343-1349		Primary SC
FACILITIES	*Facilities Management facilitiesmanagement@bostonems.org	Division LT.	617-343-1315		John Cushing 617-343-1315
FAMILY MEDICAL LEAVE ACT (FMLA)	*Professional Standards professionalstandards@bostonems.org	Nancy Laughter laughter@bostonems.org Jill Melendez JMelendez@bphc.org	Laughter 617-343-1159	Melendez 617-534-2806	SIC Shea 617-343-1102
HOLIDAY STATUS CHANGES	Primary AND Relief Shift Commander	*EMSPayroll – EMSPayroll@bostonems.org	See Reference Grid		LaTanya Williams 617343-1157
MEDIA / NEWSWORTHY RECOGNITION	On Duty Shift Commander AND *Media – media@bostonems.org	*Awards – awards@bostonems.org	617-343-6954		On Duty SC
OCCUPATIONAL SAFETY	Captain Phil McGovern - mcgovern@bostonems.org	*Office of Safety – officeofsafety@bostonems.org	617-343-1166		Supt. O'Hare 617-343-1103
OEMS CERTIFICATION	Shift Captain (Training)	Supt. Jack Pearsull Pearsull@bostonems.org	617-343-1104		Supt. Pearsull 617-343-1104
PAGERS	*Communications Eng. communicationsengineering@bostonems.org	Eliot Derdak – Derdak@bostonems.org Phil Balboni – Balboni@bostonems.org	Eliot Derdak 617-343-1240	Phil Balboni 617-343-1140	Supt. O'Hare 617-343-1103
PAYROLL ADJUSTMENT (ERRORS / CASH OUTS)	Primary and Relief Shift Commander	*EMSPayroll – EMSPayroll@bostonems.org	See Reference Grid		LaTanya Williams 617-343-1157
RADIOS	*Communications Eng. communicationsengineering@bostonems.org	Eliot Derdak – Derdak@bostonems.org Phil Balboni – Balboni@bostonems.org	Eliot Derdak 617-343-1240	Phil Balboni - 617-343-1140	Supt. O'Hare 617-343-1103
SAFETYPAD	*SafetyPad Help – SafetyPadHelp@bostonems.org	On Duty Lieutenant	617-343-1155		James Salvia 617-343-6975
SICK TIME	On Duty Turret LT	Primary Shift Commander	617-343-1400		Prof. Standards 617-343-1144
SUPPLIES	*Materials Management – materialsmanagement@bostonems.org	617-343-1176	617-343-1174		Wilbert Romero 617-343-1187
SWAPS	Shift Captains (Admin)	Primary and Back-Up Shift Commander	See Reference Grid		Primary SC
TELEPHONES (STATIONS)	*Information Systems mis@bostonems.org	On Duty Shift Commander	Dan Huynh 617-343-6955	Dmitry Gurvitch 617-343-6956	Supt. O'Hare 617-343-1103
TELESTAFF – PASSWORD RESET	Deb Acres – Acres@bostonems.org	Bruce Proulx – Proulx@bostonems.org	617-343-1154		Primary SC
TELESTAFF – TECHNICAL ASSISTANCE	*Information Services – mis@bostonems.org	Primary Shift Commander	617-343-1349		Supt. O'Hare 617-343-1103
TRUCK MAINTENANCE	*Fleet Services Fleetservices@bostonems.org	On Duty Division Lieutenant	617-343-1210		Brian McMahon 617-343-1212
UNIFORMS	Captain Jose Archila - archila@bostonems.org	Primary Shift Commander	617-343-1334		Primary SC
VACATION PICKS (ANNUAL)	Shift Captain (Admin)	Primary Shift Commander	617-343-1334		Primary SC
WORKMAN'S COMPENSATION (WC)	Nancy Laughter – laughter@bostonems.org	Primary Shift Commander	617-343-1159		Nancy Laughter 617-343-1159

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REFERENCE GRID	NIGHTS		DAYS		EVENINGS	
PRIMARY SHIFT COMMANDER	John Gill		Susan Schiller		Ed Hassan	
	Email	gill@bosotnems.org	Email	schiller@bostonems.org	Email	Hassan@bostonems.org
	Phone	617-343-1112	Phone	617-372-6872	Phone	617-343-1108
RELIEF SHIFT COMMANDER	Zonius Wiley		Steve McHugh		Len Shubitowski	
	Email	wiley@bostonems.org	Email	mchugh@bostonems.org	shubitowski@bostonems.org	
	Phone	617-343-1113	Phone	617-343-1110	617-343-1115	
COMMUNICATIONS DEPUTY	Jacqueline Pow	Email: pow@bostonems.org	Phone: 617-343-1119			
CAPTAINS (ADMIN)	See Primary Shift Commander		Jose Archila		Philip McGovern	
			Email	Archila@bostonems.org	Email	mcgovern@bostonems.org
			Phone	617-343-1334	Phone	617-343-1166
CAPTAINS (TRAINING)	Kent Scarna		Naomi Waters		Ed Burke	
	Email	scarna@bostonems.org	Email	waters@bostonems.org	Email	burke@bostonems.org
	Phone	617-343-1135	Phone	617-343-1132	Phone	617-343-1336
LIEUTENANTS (FIELD)	Paul O'Brien O'brien@bostonems.org		Eric McDevitt mcdevitt@bostonems.org		John Cotter cotter@bosotnems.org	
	Michael Hurley hurley@bostonems.org		Thomas Tynes tynes@bostonems.org		Dan Morrissey morrissey@bostonems.org	
	Gretchen Fox fox@bostonems.org		Dennis Bynum bynum@bostonems.org		Tony O'Brien O'brien_a@bostonems.org	
LIEUTENANTS (TURRET)	Robert Barnes barnes@bostonems.org		Rich McCreedy mccreedy@bostonems.org		Joe Thomas thomas@bostonems.org	
	Ed McCarthy mccarthy@bostonems.org		Bill Clapp clapp@bostonems.org		Pat Calter calter@bostonems.org	
PROFESSIONAL STANDARDS MAIN NUMBER 617-343-1144	Admin Hours [M-F 06:30-1600]		Capt. James Domaldo		LT. William Lessard	
	Email		domaldo@bostonems.org		lessard@bostonems.org	
	Phone		617-343-1158		617-343-1341	
PHYSICIAN GROUP	Rotating On-Call Coverage		Sophia Dyer, MD		Ricky Kue, MD	
	Email		dyer@bostonems.org		kue@bostonems.org	
	Phone		617-343-1359		617-343-1100	
DESIGNATED INFECTION CONTROL OFFICER (DICO)		Call On-Duty Turret LT @ 617-343-1400 for Physician Group Coverage				